

QUALITY POLICY

At Neoteric Energy, we are dedicated to delivering excellence across every phase of our Solar and New Energy operations—from design and engineering to commissioning and long-term maintenance. Our unwavering commitment to quality, reliability, sustainability, and customer well-being underpins every decision we make and every project we undertake.

Customer satisfaction is at the heart of our mission. Our leadership team actively champions a quality-first mindset, ensuring that client expectations are consistently understood, met, and exceeded.

To uphold this commitment, we focus on the following strategic pillars:

- **Integrated Risk Management:** We proactively identify, evaluate, and manage risks throughout our value chain, implementing targeted controls to reduce exposure and prevent reoccurrence.
- **Prevention Over Correction:** We emphasize front-end quality through rigorous supplier evaluation, robust design reviews, employee empowerment, and a "first-time-right" approach to eliminate errors before they occur.
- **Process-Driven Performance:** We apply disciplined, well-defined procedures across all project stages to drive consistency, improve communication, and enhance overall execution.
- **Relentless Improvement:** We embrace a culture of continuous advancement through standardized practices, structured audits, employee development, and a strong feedback loop that captures and applies learnings across the organization.

We commit to:

- Satisfying customer requirements,
- Complying with all applicable statutory and regulatory requirements, and
- Continually improving the effectiveness of our Quality Management System (QMS).

This policy serves as a foundation for establishing and reviewing measurable quality objectives. It reflects our commitment not only to compliance but to building a high-performance culture where quality is embedded in every action and decision.


Managing Director


CEO